

# Fox Hill (B2112) – South East Water project fact sheet and FAQs

## Project overview

We are planning to lay 464 metres of new water main within Fox Hill (B2112) to support the existing water network in your area which has recently suffered from low pressure.

The new £250,000 pipeline will be installed between Cape Road and Rookery Way. Work is planned to start on 6 April and the project is expected to take approximately 15 weeks to complete.

Our team will work as quickly and as safely as possible to complete the work ahead of schedule. Work will take place during normal working hours, although there may be some activities at evenings and weekends.

We plan to use traditional open cut techniques to lay the new water main. The open cut trench technique involves excavating down to and exposing the existing main so that the installations can be undertaken. This is the quickest and safest way.

During construction if you have any queries or concerns please call our Customer Technical Centre on 0333 000 1100 and we will be happy to help. To view progress updates after work begins, please visit: [corporate.southeastwater.co.uk/ FoxHill](https://corporate.southeastwater.co.uk/FoxHill)

## FAQ's

### Why does the road need to be closed?

In accordance with Highways safety guidelines we have had to close the section of Fox Hill (B2112) between Rookery Way and Cape Road due to not having enough safe space for our team to operate with passing traffic on a road with this speed limit.

The reason we do not have ample safe passing space for vehicles is due to the new main being installed in the middle of the road. This is because this section of road is very busy with other utilities laying under the road.

Often utilities will install their assets from the outside of the road and work inwards, in this instance Fox Hill (B2112) is very congested with other utilities, hence the reason we are installing our main in the middle of the road.

### Why is the diversion route so long?

When creating a diversion route, we are required to offer a diversion route of roads of the same class that we are closing.

We are aware that locals may know of quicker ways to navigate around a road closure diversion route although we do not encourage this.

The diversion route has been agreed in conjunction with Highways and will be clearly signed for the duration of the works.

**What are you doing about alternative bus routes?**

Three months prior to the works start date, all local bus companies are presented with plans for our works and what impact this may have on their services.

It is then up to the bus company to address these impacts and provide alternative services or routes. We do not influence their decision nor are we responsible for providing a solution for them.

**Will emergency vehicles still have access to homes inside the road closure?**

As with all of our roadworks, we will always maintain access to emergency services where required.

Likewise with bus companies, the emergency services are briefed well in advance of any traffic management and are adept to making their own arrangements to find alternative routes. This is common practise for the emergency services whenever there are roadworks.